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- \* ICD-9 to ICD-10 Transition Experts!
- \* We Provide ICD-9 / ICD-10 Business Services
- \* We Provide ICD-9 / ICD-10 Technical Services
- \* Authors of Remediator<sup>TM</sup> tool set www.icdremediator.com



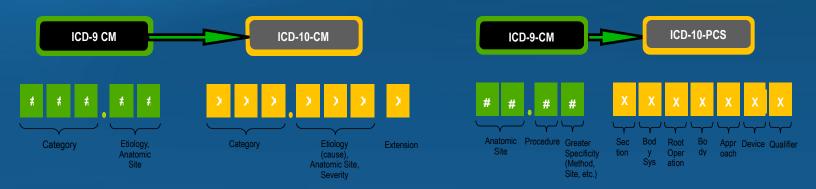
- \* ICD-9 to ICD-10 Business Services we Provide:
  - \* Planning
  - \* Education
  - \* Assessments
    - \* Work Stream Identification
    - \* Prioritization
    - \* Complexity Assignment
    - \* Remediation Strategy Assignment
  - \* Remediation Assistance



- \* ICD-9 to ICD-10 Technical Services we Provide:
  - \* GEM Technical Training
  - \* Custom Mappings ICD-9, ICD-10
  - \* Sole Source offerings, unavailable elsewhere!
    - \* Remediator<sup>TM</sup> Toolset <u>www.icdremediator.com</u>
    - \* Remediator<sup>TM</sup> Customization
      - \* Enterprise Integration via Web Services
      - \* Remediator<sup>TM</sup> tool enhancements



- \* The challenge: CMS Mandates ICD-10 by 10/1/2015
  - \* Quantity of codes increased
  - \* Dx and Procedure Code Format Differences





- \* A solution to the challenge: Remediator<sup>TM</sup>
  - \* Developed as a result of Kaiser experience
  - \* Used for ICD-10 Code Remediation
    - Benefits Configuration, KPIT Health Informatics, HPMG Business Analytics, PAS(28 Systems), KPHI HP Quality Reporting, OBGYN, DOTS, Optometry Assessments, Quality Reporting Metrics (QRM), Reporting/Analytics, Provider Contracting, Claims Data Warehouse (CDW), Claims Clinical Review, Benefits, Medical Services Contracting, Network Services Contracting, Corporate Services, FWACD (Fraud Waste), MSCC (Member Services Call Center), CCC (Clinical Call Center), Nurse Practice, Benefits Membership Administration, Quality Reporting, Reporting/Analytics, (DSS (Decision System Support) Cost Accounting
  - \* Used for ICD-10 GEM Technical Training
  - \* Used to create Test Data
  - \* 400 Users at Kaiser of the Remediator predecessor!



### \* Industry is not prepared!

by DVR Consulting Inc

### \* WEDI - 8/2014 Survey Results

- Provider impact assessments: About 50 percent of the providers indicated they have completed their impact assessment—essentially the same number as in the October 2013 survey.
- Health plan testing: More than 50 percent of health plans have already begun external testing compared to less than 25 percent in the prior survey.
- Vendor product availability: More than 25 percent of vendors responded that their products would not be ready until 2015 or responded 'unknown.
- \* "Based on the survey results, all industry segments appear to have made some progress since October 2013, but the lack of progress by providers, in particular smaller ones, remains a cause for concern as we move toward the compliance deadline," said Jim Daley, WEDI chairman and ICD-10 Workgroup co-chair. "Delaying compliance efforts reduces the time available for adequate testing, increasing the chances of unanticipated impacts to production. We urge the industry to accelerate implementation efforts in order to avoid disruption on Oct. 1, 2015."

**Source:** http://www.wedi.org/news/press-releases/2014/09/25/Results-from-WEDI-ICD-10-Industry-Readiness-Survey-Released

The latest survey results are based on responses from 514 respondents, consisting of 324 providers, 87 vendors and 103 health plans.



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- \* Contact us Today! info@icdremediator.com, (925) 829-9484



- \* Unparalleled ICD-9 to ICD-10 Technical Experience!
  - \* Authors of Remediator<sup>TM</sup> the only toolset built from the ground up for ICD-10 Remediation
  - \* Remediator<sup>TM</sup> Web Services Integration
  - \* GEM Technical Training



## \* Unparalleled ICD-9 to ICD-10 Business Experience!

- Specific Work Stream Experience
  - Benefits Configuration, KPIT Health Informatics, HPMG Business Analytics, KPHI HP Quality Reporting, Performance Assessment HEDIS, Pharmacy, Laboratory(Sunquest), HIMS, DSS, Continuing Care, Medicare, Home Health, OBGYN, Optometry Assessments, Quality Reporting Metrics(QRM), Laboratory (Standing/Future orders), Reporting/Analytics, Claims, Medicare Risk, Provider Contracting, Claims Data Warehouse(CDW), Claims Clinical Review, Benefits, Medical Services Contracting, Network Services Contracting, Corporate Services, Outside Referral(ORD), Emergency Prospective Review Program(EPRP), Outside Utilization Resources Tracker(OURS), Behavioral Health Utilization Management(BHCUM), Behavioral Health Hotline(BHCCM), PAS(28 Systems), FWACD(Fraud Waste), MSCC(Member Services Call Center), CCC(Clinical Call Center), Claims, Coding, Nurse Practice, Benefits Membership Administration, Customer Relations, Quality Reporting, Population Care Management, Reporting/Analytics, Laboratory Orders(SunQuest) (Standing/Future), Radiology, DSS(Decision System Support) Cost Accounting

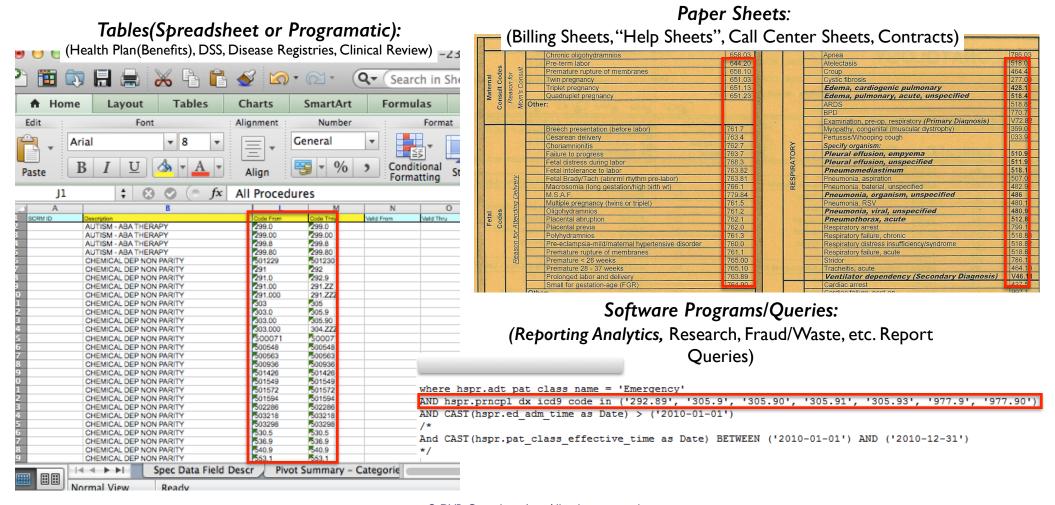
- \* Founded 1986
- \* Partial List of Clients: United Health Care, Kaiser, Apple Inc., Bank of America
- \* Business Consulting, IT Consulting, Turn Key System Solutions



## Use Cases



### Where Codes have been found, Outside of EMR, HIMSS Coding

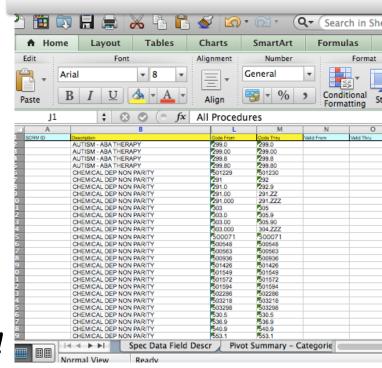




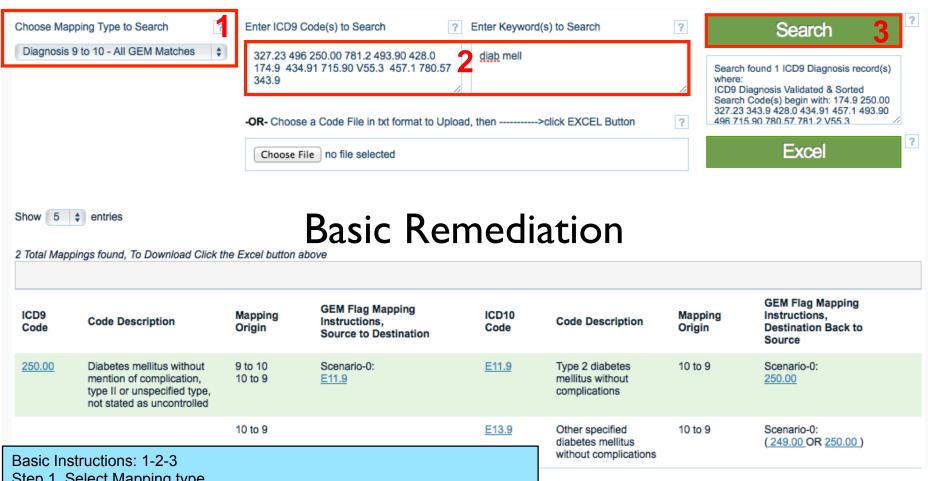
### ICD Code Findings

- Codes are typically in groups (sets), can be thousands!
- Invalid or Deprecated codes can exist within the sets!
- Partial codes typically imply "wildcarding"
   ex. 250 implies all codes which start with 250
- Codes may or may not contain the decimal points!
- All findings above apply to code ranges! (250-260, 250.01-250.13, 25001-25013

Remediator<sup>™</sup> can handle all of these challenges!







Step 1. Select Mapping type

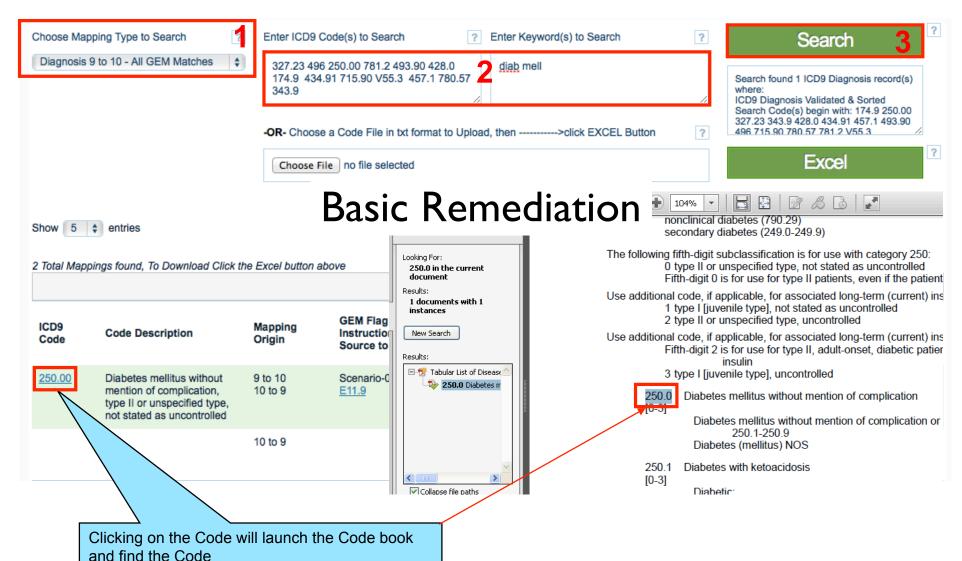
Step 2. Enter Search Codes or Keywords

Enter Search Codes and Keywords

Step 3. Click on Search Button

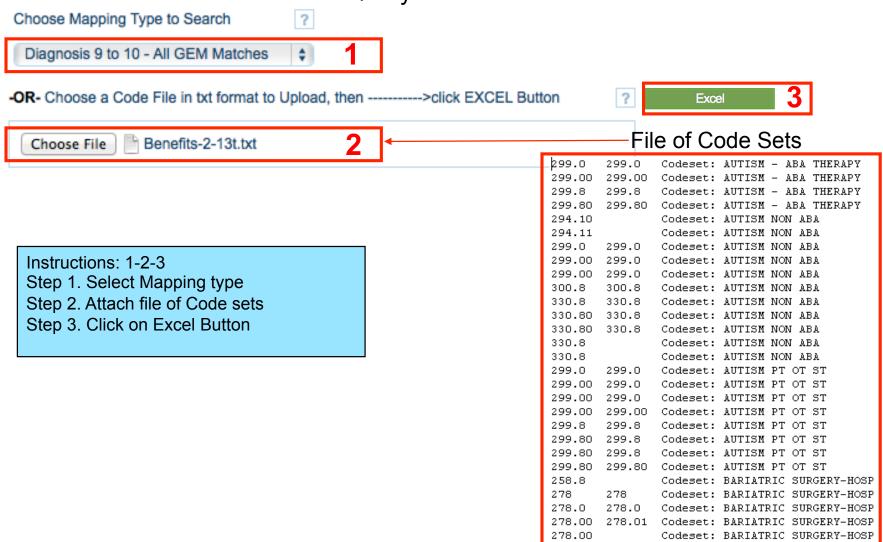
After Search is performed you may click Excel button for a spreadsheet





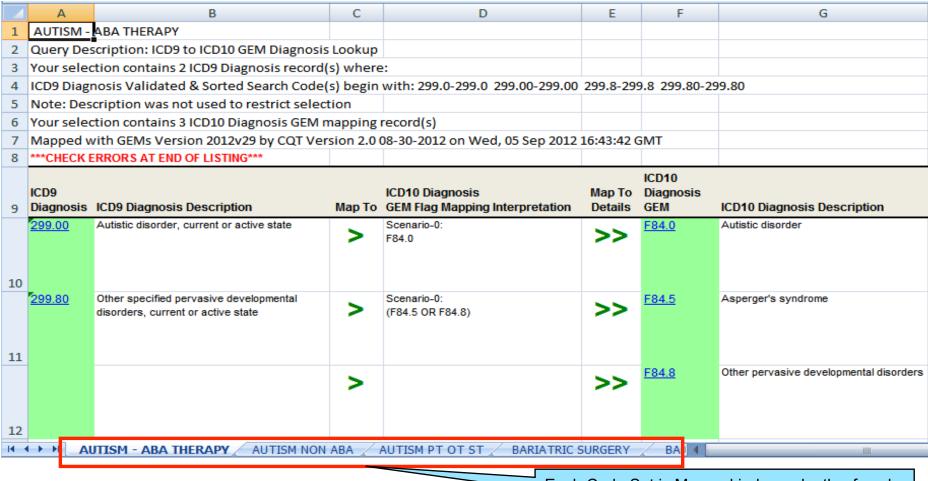


### **Bulk Query Codesets Feature**





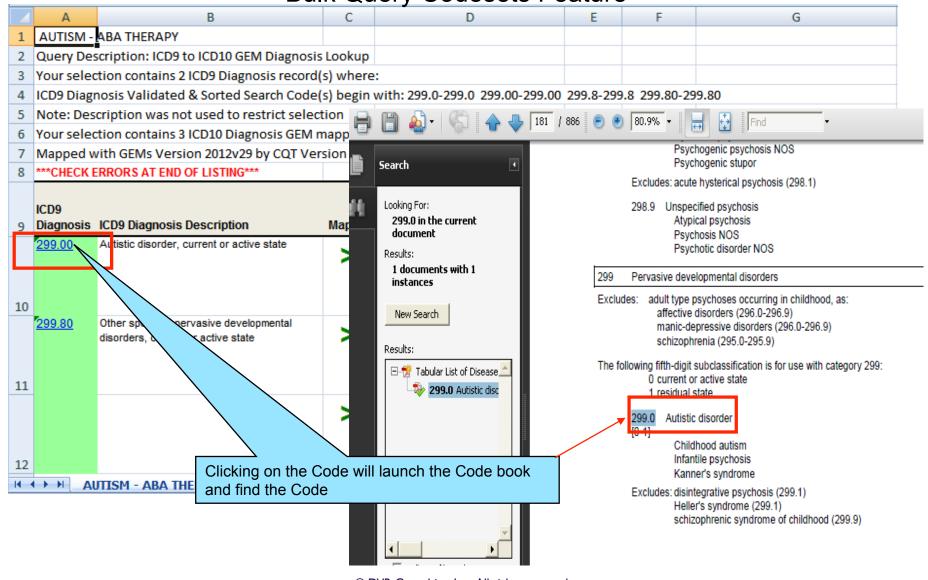
### **Bulk Query Codesets Feature**



Each Code Set is Mapped independently of each other and separated by Tab



**Bulk Query Codesets Feature** 



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# Use Case Clinical Review



### Clinical Review Use Case

**Background:** Clinical Review Claim triggers are defined with 3940 ICD-9 codes which are used by a Claim processing system to identify inbound claims which need to be routed to a queue for manual review.

The Problem: 3940 ICD-9 Clinical Review codes must be translated to ICD-10 (Partial list of codes shown)

 $00001 \ 00002 \ 00003 \ 00004 \ 00005 \ 00006 \ 0003 \ 001 \ 0019 \ 0020 \ 0029 \ 0030 \ 0031 \ 0039 \ 0043 \ 0049 \ 005 \ 0050 \ 0050 \ 0058 \ 0059 \ 0060 \ 0061 \ 0063 \ 0069 \ 0070 \ 0071 \ 0072 \ 008$   $00800 \ 00801 \ 00803 \ 00804 \ 00805 \ 00804 \ 00805 \ 00861 \ 00862 \ 00863 \ 00864 \ 00865 \ 00866 \ 00867 \ 00869 \ 0088 \ 0090$   $0091 \ 0092 \ 0093 \ 010 \ 0100 \ 01000 \ 0109 \ 01090 \ 01091 \ 01092 \ 011 \ 0110 \ 01100 \ 01103 \ 01104 \ 01110 \ 0112 \ 01123 \ 0114 \ 01140 \ 01160 \ 01183 \ 0119 \ 01193$   $01200 \ 0134 \ 01390 \ 01400 \ 0150 \ 01600 \ 01690 \ 01700 \ 01720 \ 0173 \ 018 \ 01890 \ 01894 \ 02013 \ 021 \ 0210 \ 0229 \ 0234 \ 024 \ 025 \ 0270 \ 030 \ 0300 \ 0301 \ 0303 \ 0309 \ 031$ 

### Remediate Using www.icdremediator.com:

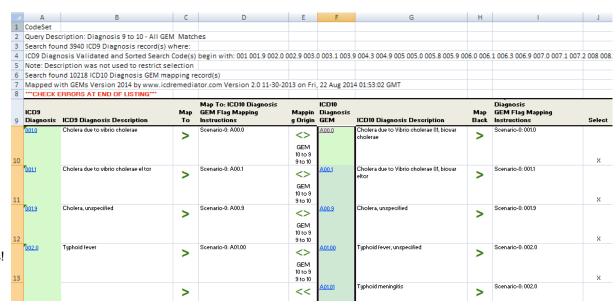
Remediation Time for 3940 Codes: **15 seconds!** 8400 ICD-10 unique codes mapped 10218 ICD-10 mappings found 84 Invalid codes found in grouping Output Mapping in Excel

OR

### Remediate Manually

using existing code books or online lookup tools, limited to one code at a time.
3940 codes x Code Lookup x Documentation
(2 models shown, remediation speed depending on coder)
Model1

- I. Lookup Time = 30 seconds per code
- 2. Documenting time = avg. **60** seconds per code
- 3. Total Time = 90 x 3940 = 354600 seconds = 98.5 hours! *Model2*
- I. Lookup Time = 30 seconds per code
- 2. Documenting time = avg. **120** seconds per code
- 3. Total Time = 90 x 3940 = 354600 seconds = 164 hours!





# Sample Output



### **Analyzer Feature**

ICD Analyzer	Query Description CD-9 codes beginn ith 250 were search	ing				www.icdremediator.com			
Query Description: Diagnosis 9 to 10 - GEM									
Search found 40 ICD9 Diagnosis record(s) where:		Ana	lysis of coo	des found	Ana	alysis of the mapped			
ICD9 Diagnosis Validated and Sorted Search Code(s) begin with: 25	)	with	in the sear	ch. In this ——	codes within the search.				
Note: Description was not used to restrict selection		case ICD-9.			In this case ICD-10.				
Search found 92 ICD10 Diagnosis GEM mapping record(s)									
Mapped with GEMs Version 2015 by www.icdremediator.com Vers	ion 3.0 2-1-2015 on We	ed, 06 May 2015 04	4:03:09 GMT						
	ICD9 Diagnosis	-		ICD10 Diagnosis	ICD10 Diagnosis				
	Codes Selected			Codes Mapped	Codes Mapped				
GEM Analysis Summary for this SET	Totals	Percentage	Map To >>	Totals	Percentage	Notes			
Total Determinent Code(s)	30	75.00%	>>	45	48.91%				
Total Ambiguous Code(s)	10	25.00%	>>	47	51.09%				
Total Co	des 40	100%	>>	92	100%	Total Unique ICD10 Diagnosis Codes = 47, Duplicate codes removed			
Breakout of all DETERMINENT Maps	Totals	Percentage	Map To >>	Totals	Percentage	Notes			
GEMS: 1 to 1 Code Mapping, GEM Equivalent Flag1 = 0	0	0.00%	>>	0	0.00%				
GEMS: 1 to 1 Code Mapping, GEM Approximate Flag1 = 1	15	37.50%	>>	15	16.30%				
GEMS: 1 to X Codes Maps, GEM Combination Flag3 = 1	15	37.50%	>>	30	32.61%				
Total Determinent Co	des 30	75.00%	>>	45	49%				
Breakout of all AMBIGUOUS Maps	Totals	Percentage	Map To >>	Totals	Percentage	Notes			
GEMS: 1 to 1 Code, must choose 1 from many , GEM Flag1 = 1	7	17.50%	>>	34	36.96%				
GEMS: 1 to X Codes, must choose many from many, GEM Flag3 = 1	3	7.50%	>>	13	14.13%				
GEMS: 1 to NONE, GEM NOMap Flag2= 1	0	0.00%	>>	0	0.00%				
Total Ambiguous Co	des 10	25.00%	>>	47	51%				



### **Estimator Feature**

	uery Description -9 codes begin									
	250 were sear							1	1	I
ICD Estimator										www.icdremediator.com
Query Description: Diagnosis 9 to 10 - GEM										
Search found 40 ICD9 Diagnosis record(s) where:		^-	anhunia of	anden found		Catina	ata of offert to		Catimat	a of offert to Man
ICD9 Diagnosis Validated and Sorted Search Code(s) begin with: 250				codes found			ate of effort to			e of effort to Map
Note: Description was not used to restrict selection		WII		earch. In this ICD-9.			w Remediator			Manually without diator Translator.
Search found 92 ICD10 Diagnosis GEM mapping record(s)			case	ICD-9.		ITansi	ator Mappings	5.	Remed	diator franslator.
Mapped with GEMs Version 2015 by www.icdremediator.com Version 3	3.0 2-1-2015 on Wed	d, 06 May 2015 04	:03:09 GMT							
	ICD9 Diagnosis	ICD9 Diagnosis		ICD10 Diagnosis	ICD10 Diagnosis	Remediator	Remediator	Manual	Manual	
	Codes Selected	Codes Selected		Codes Mapped	Codes Mapped	Review Estimate	Cost Estimate	Review Estimate	Cost Estimate	
GEM Analysis Summary for this SET	Totals	Percentage	Map To >>	Totals	Percentage	in Hours	in Dollars	in Hours	in Dollars	Notes
Total Determinent Code(s)	30	75.00%	>>	45	48.91%	0.69	37.95	2.75	151.25	
Total Ambiguous Code(s)	10	25.00%	>>	47	51.09%	1.09	59.95	4.13	227.15	
Total Codes	40	100%	>>	92	100%	1.78	97.9	6.88	378.4	Total Unique ICD10 Diagnosis Codes = 47, Duplicate codes removed
Breakout of all DETERMINENT Maps	Totals	Percentage	Map To >>	Totals	Percentage	in Hours	in Dollars	in Hours	in Dollars	Notes
GEMS: 1 to 1 Code Mapping, GEM Equivalent Flag1 = 0	0	0.00%	>>	0	0.00%	0	0	0	0	
GEMS: 1 to 1 Code Mapping, GEM Approximate Flag1 = 1	15	37.50%	>>	15	16.30%	0.19	10.45	0.75	41.25	
GEMS: 1 to X Codes Maps, GEM Combination Flag3 = 1	30	37.50%	>>	30	32.61%	0.5	27.5	2	110	
Total Determinent Codes	30	75.00%	>>	45	49%	0.69	37.95	2.75	151.25	
Breakout of all AMBIGUOUS Maps	Totals	Percentage	Map To >>	Totals	Percentage	in Hours	in Dollars	in Hours	in Dollars	Notes
GEMS: 1 to 1 Code, must choose 1 from many , GEM Flag1 = 1	7	17.50%	>>	34	36.96%	0.71	39.05	2.83	155.65	
GEMS: 1 to X Codes, must choose many from many, GEM Flag3 = 1	3	7.50%	>>	13	14.13%	0.38	20.9	1.3	71.5	
GEMS: 1 to NONE, GEM NOMap Flag2= 1	0	0.00%	>>	0	0.00%	0	0	0	0	
Total Ambiguous Codes	10	25.00%	>>	47	51%	1.09	59.95	4.13	227.15	

Analysis of the mapped codes within the search. In this case ICD-10.



### **ICD Validator**

#### Validator Search Code Errors:

Entry#:1 Code Not Valid=000.01 within Set=Translator Entry#:2 Code Not Valid=000.02 within Set=Translator Entry#:3 Code Not Valid=000.03 within Set=Translator Entry#:4 Code Not Valid=000.04 within Set=Translator Entry#:5 Code Not Valid=000.05 within Set=Translator Entry#:6 Code Not Valid=000.06 within Set=Translator Entry#:7 Code Not Valid=000.3 within Set=Translator Entry#:92 Code Not Valid=020.13 within Set=Translator Entry#:96 Code Not Valid=023.4 within Set=Translator Entry#:115 Code Not Valid=034.5 within Set=Translator Entry#:167 Code Not Valid=042.0 within Set=Translator Entry#:168 Code Not Valid=042.1 within Set=Translator Entry#:169 Code Not Valid=042.2 within Set=Translator Entry#:170 Code Not Valid=042.9 within Set=Translator Entry#:171 Code Not Valid=043.0 within Set=Translator Entry#:172 Code Not Valid=043.1 within Set=Translator Entry#:173 Code Not Valid=043.2 within Set=Translator Entry#:174 Code Not Valid=043.3 within Set=Translator Entry#:175 Code Not Valid=043.9 within Set=Translator Entry#:176 Code Not Valid=044.0 within Set=Translator Entry#:177 Code Not Valid=044.9 within Set=Translator Entry#:179 Code Not Valid=045.6 within Set=Translator Entry#:192 Code Not Valid=051.50 within Set=Translator Entry#:214 Code Not Valid=053.90 within Set=Translator Entry#:238 Code Not Valid=055.40 within Set=Translator Entry#:283 Code Not Valid=077.7 within Set=Translator Entry#:372 Code Not Valid=101.01 within Set=Translator Entry#:383 Code Not Valid=110.99 within Set=Translator Entry#:386 Code Not Valid=111.10 within Set=Translator Entry#:387 Code Not Valid=111.11 within Set=Translator Entry#:520 Code Not Valid=154.20 within Set=Translator Entry#:557 Code Not Valid=163.80 within Set=Translator Entry#:613 Code Not Valid=179.58 within Set=Translator

All Input Search Codes are Validated. Codes in Error are listed on the Search Code Errors Tab.

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ICD Validator	All Input Search Codes both valid and invalid are listed on the All Search Codes Tab.	www.icdremediator.com
Validator All Search Codes:	Codes lab.	
Entry#:1 Code Not Valid=000.01 within Set=Translator		
Entry#:2 Code Not Valid=000.02 within Set=Translator		
Entry#:3 Code Not Valid=000.03 within Set=Translator		
Entry#:4 Code Not Valid=000.04 within Set=Translator		
Entry#:5 Code Not Valid=000.05 within Set=Translator		
Entry#:6 Code Not Valid=000.06 within Set=Translator		
Entry#:7 Code Not Valid=000.3 within Set=Translator		
Entry#:8 Partial Code Valid=001 within Set=Translator		
Entry#:9 Code Valid=001.9 within Set=Translator		
Entry#:10 Code Valid=002.0 within Set=Translator		
Entry#:11 Code Valid=002.9 within Set=Translator		
Entry#:12 Code Valid=003.0 within Set=Translator		
Entry#:13 Code Valid=003.1 within Set=Translator		
Entry#:14 Code Valid=003.9 within Set=Translator		
Entry#:15 Code Valid=004.3 within Set=Translator		
Entry#:16 Code Valid=004.9 within Set=Translator		
Entry#:17 Partial Code Valid=005 within Set=Translator		
Entry#:18 Code Valid=005.0 within Set=Translator		
Entry#:19 Partial Code Valid=005.8 within Set=Translator		
Entry#:20 Code Valid=005.9 within Set=Translator		
Entry#:21 Code Valid=006.0 within Set=Translator		
Entry#:22 Code Valid=006.1 within Set=Translator		
Entry#:23 Code Valid=006.3 within Set=Translator		
Entry#:24 Code Valid=006.9 within Set=Translator		
Entry#:25 Code Valid=007.0 within Set=Translator		
Entry#:26 Code Valid=007.1 within Set=Translator		
Entry#:27 Code Valid=007.2 within Set=Translator		
Entry#:28 Partial Code Valid=008 within Set=Translator		
Entry#:29 Partial Code Valid=008.0 within Set=Translator		
Entry#:30 Code Valid=008.00 within Set=Translator		
Entry#:31 Code Valid=008.01 within Set=Translator		
Entry#:32 Code Valid=008.03 within Set=Translator		